

## technical bulletin

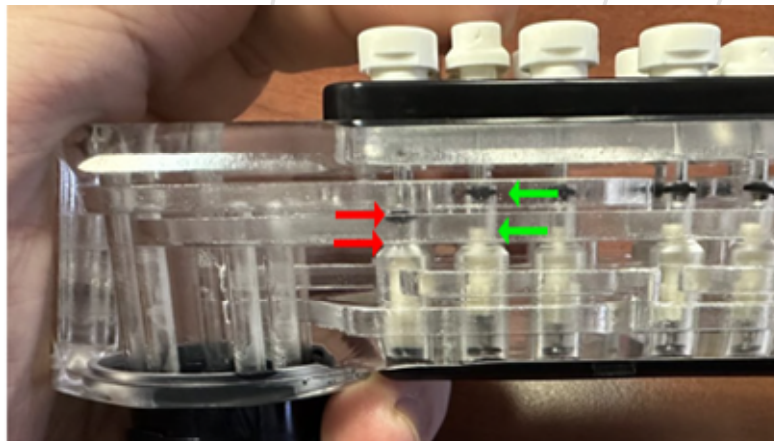
No TB-0009B, Release Date 02/14/2023

### Bar Gun Handle Leaks

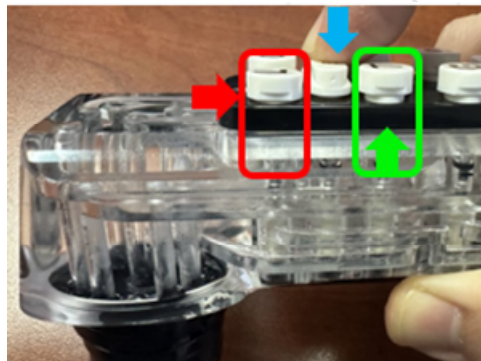
Taprite has been made aware of issues out in the field related to “stuck plungers” and has taken action to address this. Approximately 0.2% of handles shipped out in the last 3 years have been received for evaluation. We have confirmed the issue and identified that barguns manufactured in and around June of 2021 may be susceptible to it. The typical symptoms of a “stuck plunger” are slow-to-close buttons, or buttons that fail to close at all after dispensing product. This is almost always on the syrup channels but may happen as well on Soda and Water channels.

#### NOTE:

To properly diagnose the issue, technicians must review the plungers and O-rings are seated/located in the right position by looking at the handle from the sides.



After shutting off product flow to the handle, if the soda and/or water buttons are operating appropriately, the technician may press down on those buttons and test for “spring back” on the syrup buttons around the water/soda. All syrup buttons should spring back up to the closed position by themselves while pressing down the soda/water button they are connected to.



In response to this issue, Taprite is developing a design improvement to prevent movement of the O-ring and eliminate the condition reported by the field.

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